



Vermont Libraries

A Reintroduction to Palace

November 14, 2024

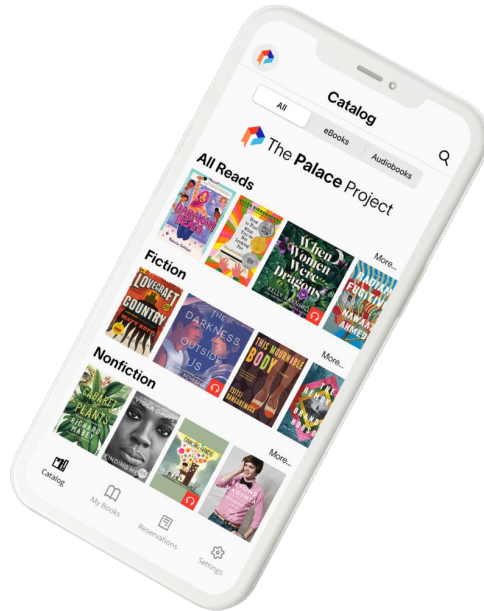
Ebooks & Community Engagement

A division of  Lyrasis

Agenda

01. Palace Introduction & Overview
02. Book Vermont Virtual Library
03. Shared Collection
04. Curated Lists and Lanes
05. New Features and Updates
06. Promoting Palace
07. Library Resources and Q&A

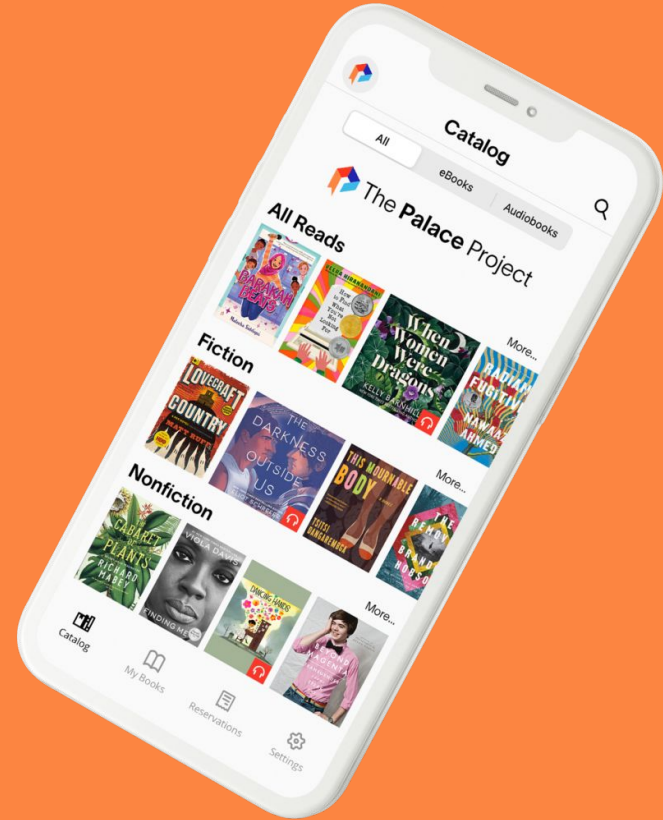
All VT Libraries Eligible to Participate



- All libraries in VT are eligible to sign up for the Palace app
- Paid for by VTLIB
- Can configure with either your ILS or VLC
- 138 VT libraries are live in Palace now
- Contact support@thepalaceproject.org or Josh Muse at VTLIB to sign up your library to participate
- Book Vermont Library available to those not ready to sign up

Project Vision

- Build a digital future for and with libraries.
- Support libraries in their missions to maximize access to all econtent, increase literacy, and reduce the equity gap.
- “Libraries are palaces for the people.”



What is The Palace Project?

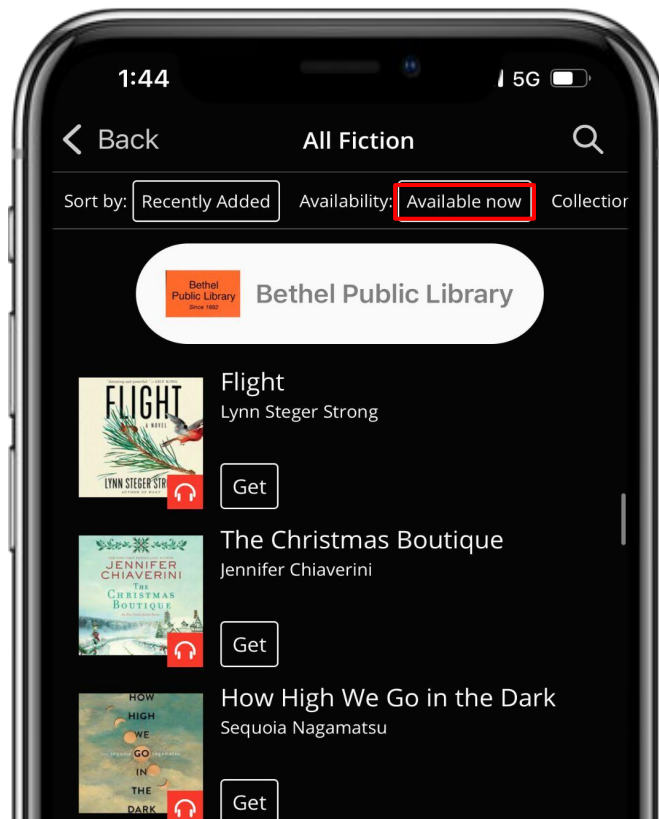
- Palace app - a reading app that aggregates most of your digital content in one place
- Palace Collection Manager - staff administrative portal
- Palace Marketplace - **optional** non-profit marketplace for ebooks & audiobooks
- Palace Bookshelf - open content included for all Palace libraries
- Virtual Library Card - **optional** for libraries without an ILS



The Palace Project

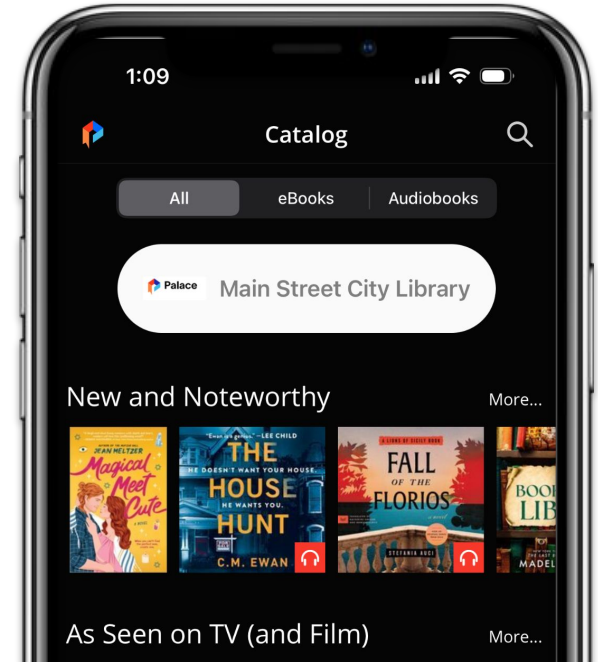
Designed for Discovery

- Default setting showcases available titles
- Highlight “whole collections over holds queues”. Display your backlist selections alongside more recent titles that are “available now”
- Automatically suggests other titles by the same author or in the same series
- Further increase discovery by integrating **NoveList** to provide users with reading recommendations



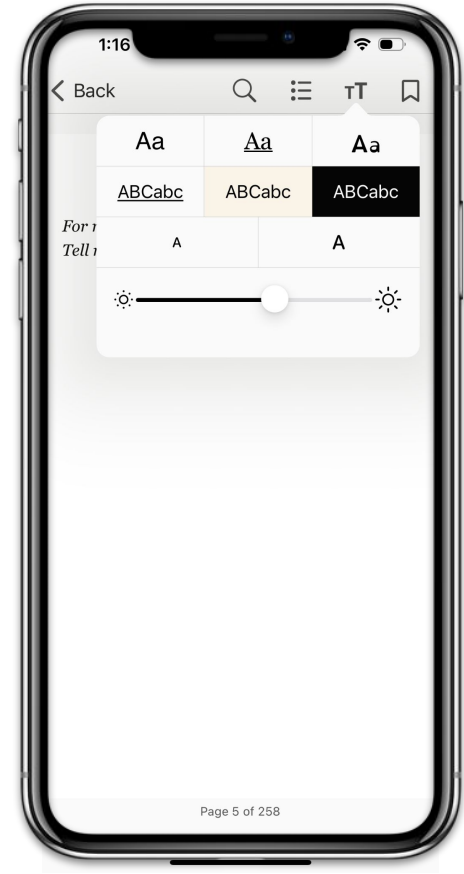
Multiple Content Sources. One Simple App.

- Aggregates content from major vendors
- Includes our Palace Bookshelf of classics, public domain, and open access materials “out-of-the-box”
- Supports supplemental purchases from Lyrasis’ BiblioBoard, Indie Author Project, and Palace Marketplace.



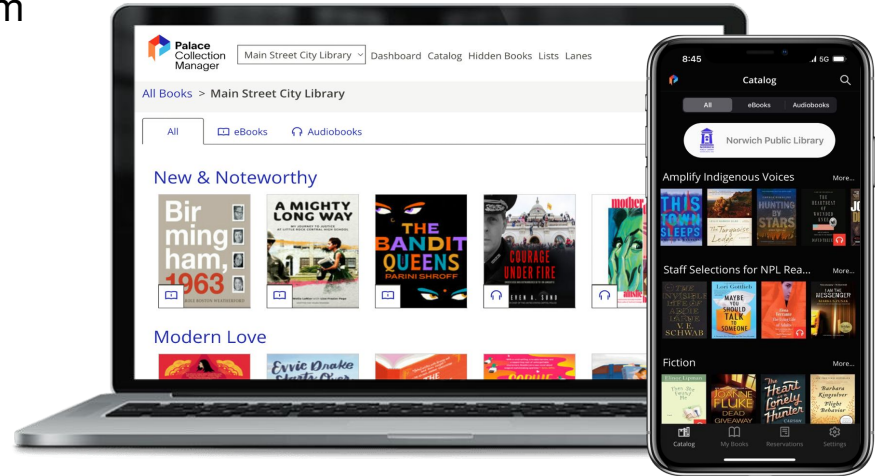
Accessibility and Ease-of-Use

- Streamlined design for users of all ages and abilities
- Ongoing user experience and design improvements
- Compatible with screen reader technology including VoiceOver on iOS and TalkBack on Android
- Adjust font size, screen brightness, color contrast, and font types including open dyslexic, serif, and sans serif
- Great for first time app users!



Palace Collection Manager: Specialized Functionality

- Integrates with most library ILS' for patron authentication
- Customize lanes of curated content from any integrated vendor
- Administer combined catalog of all content
- View usage statistics, including:
 - Loans
 - Holds
 - Title usage



Current Integrations

OverDrive[®]



**Aspen
Discovery**



**Palace
Marketplace**



BAKER & TAYLOR



cloudLibrary[™]

**UNLIMITED
LISTENS**

ProQuest[®]
Start here.

Blackstone
UNLIMITED

JIL
biblioboard

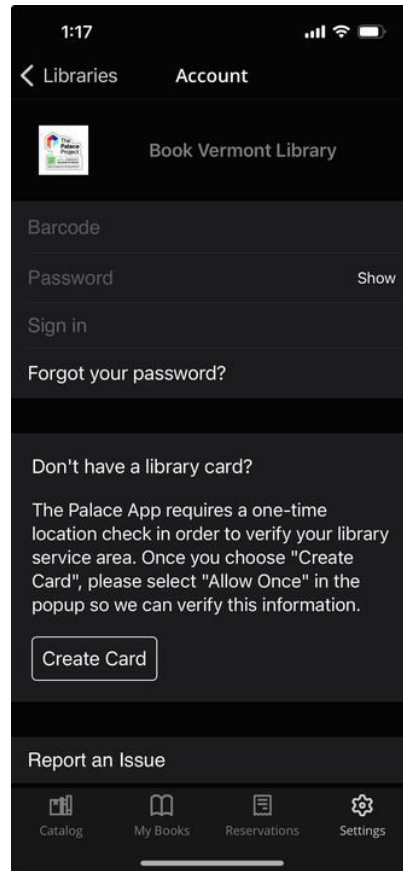
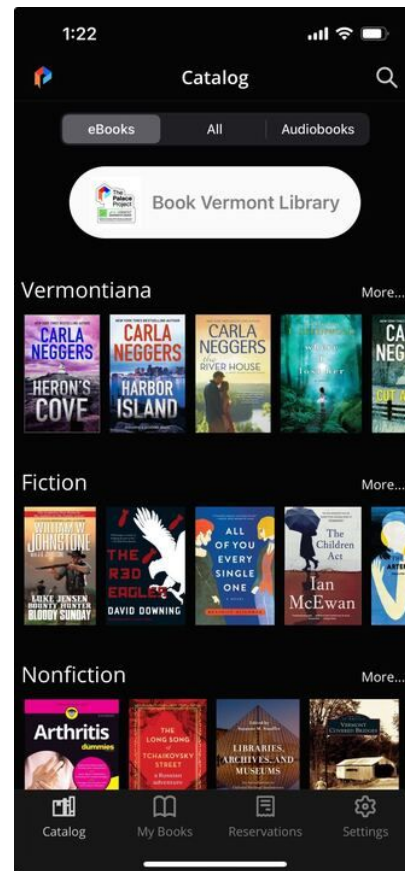


JIL



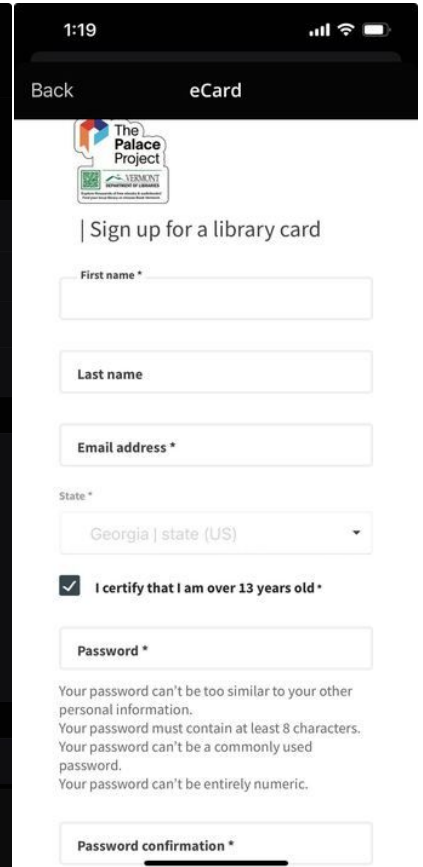
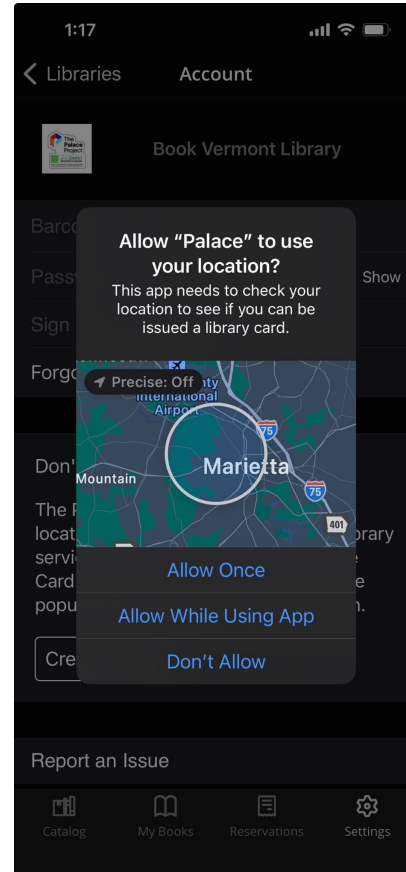
Book Vermont Library: Virtual Library Card

- Available for anyone in Vermont
- Sign up in the Palace app for a free virtual library card in a few easy steps
- Access shared collection materials provided by VTLIB
- Perfect to test out before signing your library on for Palace



Making a Virtual Library Card in app

- Click on “Settings” and then click Book Vermont Library to get to the “Account” screen
- Click “Create Card”
- Allow geolocation once
- Fill out VLC form
- Check your email



Confirming a Virtual Library Card

- Email will arrive from no-reply@thepalaceproject.org
- Check spam box if does not arrive
- Click link on confirmation email to activate card
- Return to app to login with barcode and password created on the form
- Checkout ebooks and audiobooks

Washington State Library | Welcome



Fri 10/18/2024 10:51 AM

Hello,

You are receiving this message because someone used this email address to request a library card for Washington State Library. If you were not expecting this to happen, please ignore this message and do NOT click the verification link below.

Thank you for joining Washington State Library.

Please verify your email address by clicking this link: <https://vlc.thepalaceproject.org/verify/email?token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ0eXBlljoizW1haWxzZXlpZmliYXRpb24iLCJleHAiOiE3MjkzNDk0NTQuNDcwMjksImVtYWIsIjoiaGFYSSjYXJwZW50ZXIrMzNAbHlyXNpcy5vcnciOj0.dsBmEuElmk3h13uTPMHFuQzsEmUhlQ4b8YwEnir-jkg>
This link is valid for 24 hours, after which you may recreate a new verification email by visiting the same link. Your account will not be activated until the link has been clicked.

Your library barcode is **3607046RHQOL6I**.
Please remember this barcode so you may use it to access library materials available in Palace. Use the barcode and the password you set when you applied to login to the Palace app.

You can go to your personal space to manage your account, manage your information, or even reset your password, if needed. You can log into your personal space here: <https://vlc.thepalaceproject.org/accounts/login/washington/>

The Washington State Library team

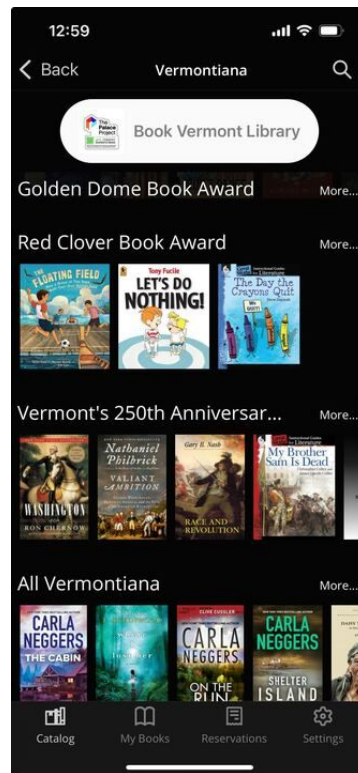
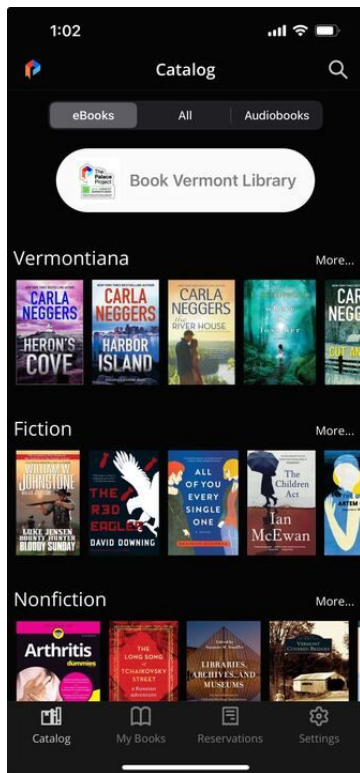
Vermont Department of Libraries Shared Collection

The Vermont Department of Libraries has purchased a significant number of titles that have been shared with all VT libraries that adopt The Palace Project!

28,320 items are in the shared collection. Some highlights include:

- Vermont Focused Fiction and Non-Fiction
- Vermont Authors
- Local Award Winners
- Library Science
- Palace Marketplace, Baker & Taylor, BiblioBoard, and Palace Bookshelf
- Open Access Materials
- Content in eight languages
- Ebooks and audiobooks for all ages

Curated Lanes: Vermontiana, VT Authors, Local Book Awards



Featured Content: World Languages

- Arabic
- French
- Persian
- Spanish
- Ukrainian
- Urdu
- Vietnamese

Arabic



français



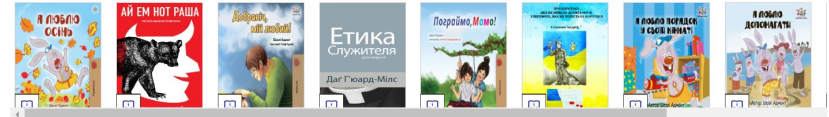
Persian



español



Ukrainian



Urdu



JIL



What's New with Palace

In the Palace App:

- Push notifications
- Search within EPUBs on iOS and Android
- Added audiobook duration to the book details page (when available)
- Changed the forward and rewind buttons from 15 to 30 seconds
- Language localization on Android
- Audiobook refactoring work on Android and iOS

In the Palace Collection Manager:

- Enhanced reporting data dashboard
- Inventory Report for BiblioBoard, Palace Marketplace, and Palace Bookshelf content

Feedback Board:

- Collecting feedback & feature requests for future development consideration

Your Feedback

Feedback Board:

- Upvote existing suggestions
- Add new ideas for development for the Palace Collection Manager, the Palace app, or a new software or hardware integration
- Feedback is reviewed and prioritized quarterly with engineering team
- Updates provided on prioritized items

The Palace Project: Enhancement Requests

The following enhancement requests have been submitted by Palace partner libraries to improve the Palace Project suite of software. Suggestions will be presented to the Palace engineering team quarterly and those with the highest number of votes will be considered first for our development road map.

New idea

We value your feedback. You can vote for existing ideas, discuss them, or add your own.

Author Name
Tara Carpenter

Title
Something short

Description
Write about your idea in more detail here

Attach images

Add idea

admin tools

- Board settings
- Export ideas
- Import ideas
- New board

Most votes | Not done | Tags | All

- Palace App: Add Ability to Renew Items in App**
Being Prioritized
This feature has been added to the Palace engineering Road Map prioritization list for investigation. Updates will be posted here.
1 comment | App Features, Renewals
- Palace App: Add Advanced Search Features in App**
2 comments | App Features, Search
- Palace App: Search Results Include All Libraries Added by Patron**
11
All libraries a patron has logged into through the Palace Project App would be included in any search result lists. This would remove the need to toggle between libraries to search for a title or author. Would also help patrons find whole series.
No comments yet
- Palace Collection Manager: Create an unfulfilled holds report for Palace Marketplace content**
8
No comments yet
- Palace App: Add Filter Options to All Screens**
8
Add filter options to all screens within the Palace app, i.e. on each page of any nested lane.
No comments yet | App Features, Filtering
- Palace App: Add Ability to Read Magazines in App**
7
Being Prioritized
This feature has been added to the Palace engineering Road Map prioritization list for investigation. Updates will be posted here.
2 comments | Format, Newspaper
- Palace Collection Manager: Add Branch-Level Statistics and Usage Reporting**
7
No comments yet | Palace Collection Manager, Usage Reporting
- Palace App: Add Opt-In for Maintaining Reading History**
6
No comments yet | App Features, Reading History

Collection Manager - Inventory Report

USAGE AND REPORTS

Access historical circulation and usage data of the Palace system and request inventory and holds reports to be sent via email.

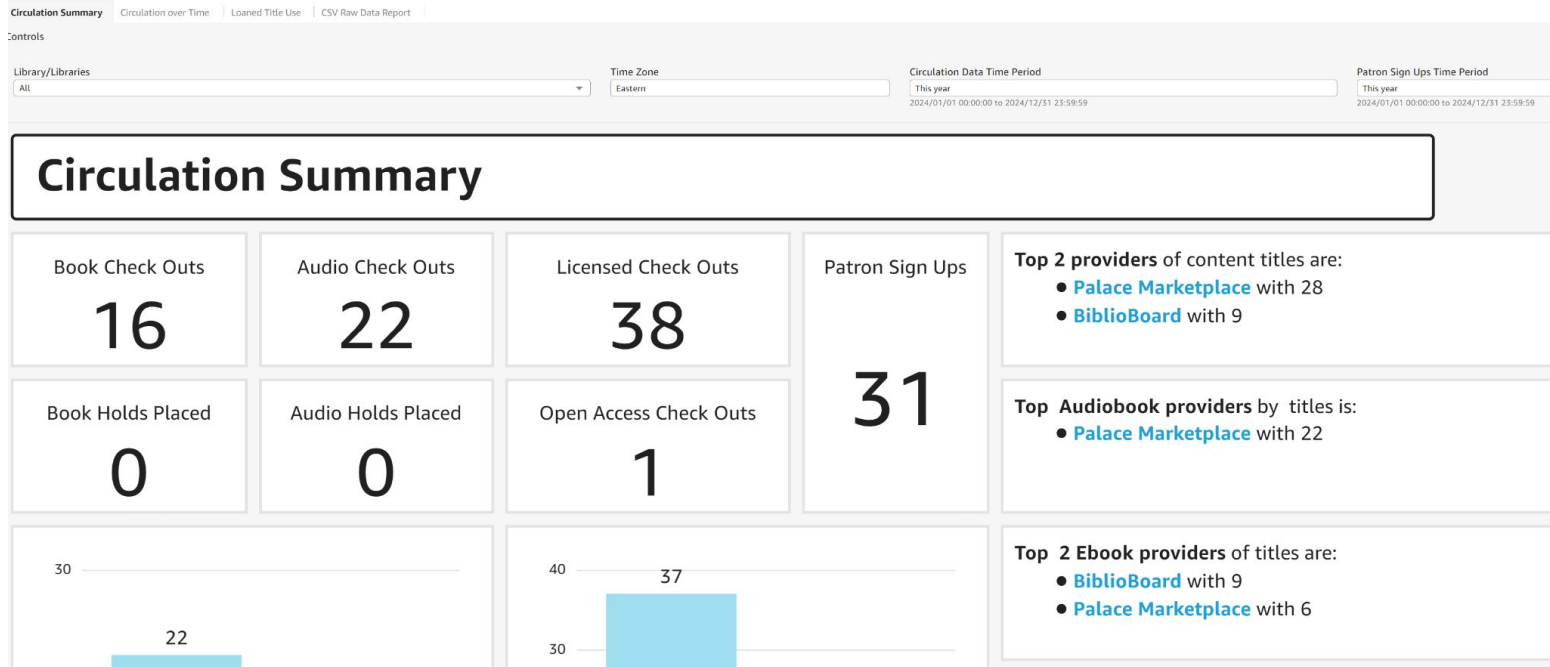
[View Usage](#) 

Request Report 

These reports provide up-to-date data on both inventory and holds for library at the time of the request.

- Located on Collection Manager Snapshot Dashboard
- Request Report to receive emailed ZIP file with inventory and holds report
- View Usage - link to new & expanded dashboard

Collection Manager - New Data Dashboard



Promoting Palace to Your Users



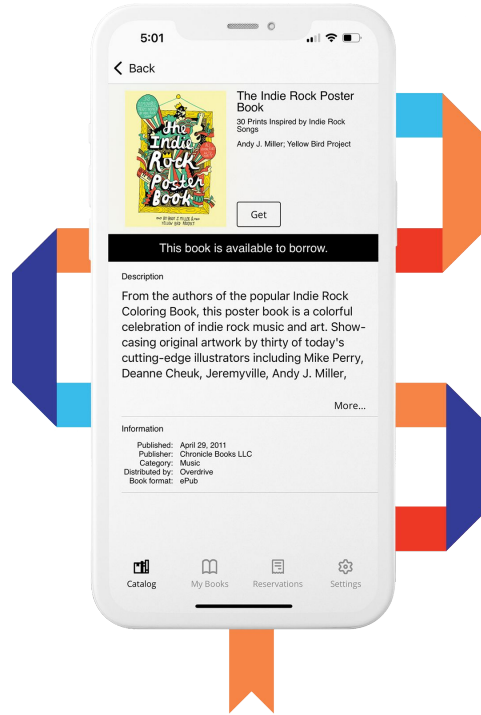
Multiple Content Sources. One Simple App.

Access more of your library's ebooks and audiobooks in one place



Unique Content and Innovative Partnerships

Options for community-provided and other library-driven content



Designed for Discovery

Palace prioritizes available and relevant titles to increase discovery



Accessibility and Ease-of-Use

Streamlined, user-centered design with a focus on accessibility

Library Resources Page

Your Go-To Space for...

- Digital assets & logos
- Recorded trainings
- Getting Started guides
- Promotional materials
- Press release templates
- External resource links



Promotion and Outreach Support

1. Palace Library Resources page
2. Physical collateral available
3. Digital marketing materials
4. Training videos in English and Spanish
5. Sharing custom lists & enabling lanes
6. We love your ideas - what are the best ways we may support outreach to your community?



 The **Palace Project**

thepalaceproject.org

Resources

Library Resources:

<https://thepalaceproject.org/library-resources/>

YouTube Channel:

<https://bit.ly/palaceprojectyoutube>

Support:

support@thepalaceproject.org

Feedback Board:

- https://ebce-feedback.feedbear.com/boards/enhancement-requests?sort=total_upvotes
- **Enhanced reporting data dashboard:**
<https://vt.thepalaceproject.org/admin/web/quicksight>
- **Vermont Collection Manager**
<https://vt.thepalaceproject.org/admin/>

Contact Us

Tara Carpenter

Implementation Manager

tara.carpenter@lyrasis.org

Josh Muse, VT Department of Libraries

joshua.muse@vermont.gov

Jill Scarson

Partner Success Leader

jillian.scarson@lyrasis.org

Lauren Kelley, VT Department of Libraries

Lauren.Kelley@Vermont.gov



Thank you!

Questions?

Ebooks & Community Engagement

A division of  **Lyrasis**