

State of Vermont
Department of Libraries
109 State Street
Montpelier, VT 05609-0601

Tel: 802-828-3261
Fax: 802-828-2199

Agency of Administration

September 21, 2007

Dear Librarian,

I am pleased to announce your library's eligibility for the Bill & Melinda Gates Foundation, U.S. Library Program's "Staying Connected" Grant. The Department of Libraries (DOL) has been awarded \$165,000 to sustain free, public access to computers and the internet in local libraries as well as for technical support for public access computing in Vermont public libraries.

Under the terms of its agreement with the Gates Foundation, DOL will award funding for replacement of aging computer hardware and technical support for public access computing *or* computer hardware replacement only, to Vermont public libraries that serve communities with median household incomes of \$35,000 or less. The Vermont Department of Public Service's *Vermont Telecommunications Plan (2004)* identified such households as those least apt to have access to a computer and internet access at home.

The funding formula is as follows:

2006 Population of Legal Service Area (LSA)	Option #1 - Grant Amounts			<i>or</i>	Option #2 – Grant Amounts
	Computer Hardware	<i>and</i>	Technical Support	<i>or</i>	Computer Hardware Only
Under 1,000	\$1,000	<i>and</i>	\$250	<i>or</i>	\$1,250
1,000-2,499	\$1,750	<i>and</i>	\$500	<i>or</i>	\$2,250
2,500-4,999	\$2,500	<i>and</i>	\$750	<i>or</i>	\$3,250
5,000-7,499	\$3,250	<i>and</i>	\$1,000	<i>or</i>	\$4,250
7,500 and Over	\$4,000	<i>and</i>	\$1,250	<i>or</i>	\$5,250

The grants will be awarded on a reimbursement basis with local libraries providing some matching funds for software and peripherals not eligible for purchase with grant funding.

Grant guidelines and a brief application are enclosed. The application is due October 22, 2007. This information is also available online at: <http://www.libraries.vermont.gov/libraries/gates/gates.html>.

If you have questions, please feel free to contact me, your regional consultant, Marianne Kotch or Sheila Kearns. Our contact information is on page 5 of the enclosed guidelines.

We look forward to working with you on sustaining public access computing in your library.

Regards,

Sybil Brigham McShane
State Librarian



**VERMONT DEPARTMENT OF
LIBRARIES**

**BILL & MELINDA GATES
FOUNDATION
"STAYING CONNECTED" GRANTS**

**GUIDELINES
&
APPLICATION**



Application Deadline: October 22, 2007 (Postmarked)

State Librarian's Office
State of Vermont Department of Libraries
109 State Street
Montpelier, Vermont 05609-0601

Vermont Department of Libraries

Bill & Melinda Gates Foundation "Staying Connected" Grants

GUIDELINES

I. OVERVIEW

Since 2001, the Bill & Melinda Gates Foundation through its U.S. Library Program has provided just under \$850,000 in computer hardware/software, training and technical support to Vermont public libraries and the Department of Libraries (DOL). In this final phase of the grant program, entitled "Staying Connected" the Vermont Department of Libraries has received \$165,000 to sustain free, public access to computers and the internet in local libraries as well as for technical support for public access computing in Vermont public libraries.

Under the terms of its agreement with the Gates Foundation, DOL will award \$165,000 for computer hardware and technical support to Vermont public libraries that serve communities with median household incomes of \$35,000 or less. The Vermont Department of Public Service *Vermont Telecommunications Plan (2004)* identified such households as those least apt to have access to a computer and internet access at home (http://publicservice.vermont.gov/pub/state-plans/TelPlan04/final_plan_.pdf, Table 4.40). Eligible libraries may apply for either computers and technical assistance or computers only.

II. WHO MAY APPLY

Public libraries as defined in 22 VSA §101(B)--"established and maintained by a municipality or by a private association, corporation or group to provide basic library services free of charge to all residents of a municipality or a community and which receives its annual financial support in whole or in part from public funds"—and that serve communities with median household incomes of \$35,000 or less are eligible to apply. See Attachment A.

This includes:

Municipal libraries. Public libraries established by a town, city or incorporated village only (and not including school districts, incorporated school or fire districts or any other governmental incorporated units). 22 VSA §141 and following.

Incorporated libraries. Public libraries established by a private association, corporation or group and incorporated under the laws of Vermont. See 22 VSA §101-102.

Combined libraries. A combined school-public library that serves both functions, also called a community library.

III. PROJECT INFORMATION

Eligible Purchases – Computer Hardware

Libraries may purchase computer hardware for public access computers that meet the following specifications.

Laptops:

Minimum 15.4" display
Minimum 2 GB (2048 MB) RAM
Minimum Dual Core Processor
Hard Drive size – library's option
DVD/CD, other drives – library's option
Network cards/WiFi adapters – library's option
Operating System Software – library's option
Virus Protection Software – library's option

Desktops:

Minimum 17" display
Minimum 2 GB (2048 MB) RAM
Minimum Dual Core Processor
Hard Drive size – library's option
DVD/CD, other drives – library's option
Network cards/WiFi adapters – library's option
Operating System Software – library's option
Virus Protection Software – library's option
Keyboard
Mouse

Peripherals:

External Hard Drive for Backup

Eligible Purchases – Technical Support

Technical support is defined as paid assistance to install hardware purchased with these grant funds, troubleshoot existing hardware, networks and software.

Libraries may apply for technical support funding for use on an as needed or annual contract basis. A list of vendors that Vermont libraries have used and that responded to a DOL survey is in Attachment B. Libraries are not limited to vendors on this list, however technical support funds cannot be use to reimburse library trustees or library staff.

Ineligible Purchases

Staff Computers

Hardware/Peripherals such as printers, routers, switches, surge protectors, WiFi, headphones, etc.

Software: Application software (such as word processing, spreadsheets, etc.)

Use of Grant Funds. Grant funds are intended for the approved project. The Library Director, Library Board Chair and the appropriate local funding authority in a community must certify that the grant funds will not replace previously budgeted items. Appropriate local funding authority may be the chair of the Select Board and/or the Town/City Manager (for municipal libraries). Town clerks or treasurers are NOT appropriate local funding authorities.

Grant funds for computer hardware will be awarded on a reimbursement basis. Libraries will submit invoices with detailed hardware specifications for computer(s) purchased to DOL. DOL will verify that the computer(s) meet the minimum requirements and award the funding. All invoices must be submitted by December 15, 2007.

Grant funds for technical support. If the library elects to also receive a technical support grant, that funding will be awarded at the same time as the computer hardware reimbursement. These funds must be expended within one calendar year of receipt.

IV. MATCHING FUNDS

The library must provide some matching funds in the form of application software and other types of hardware/peripherals purchased by the library in support of the computers purchased with grant funds and/or technical support if applying for Computer Only grants.

V. WHERE TO PURCHASE COMPUTERS AND TECHNICAL SUPPORT

Libraries may purchase computers from the vendor of their choice. The State of Vermont does maintain several contracts with vendors. Municipal libraries may purchase computers under the terms of these contracts, see: <http://www.bgs.state.vt.us/PCA/purcont.htm#Computer>.

A list of vendors that provide technical support to Vermont libraries and who responded to a survey is in Attachment B. Libraries are not limited to vendors on this list, however technical support funds cannot be used to reimburse library trustees or library staff.

Though most software is not an eligible purchase, libraries may want to explore software available to them through the TechSoup, Technology Place for Nonprofits: <http://www.techsoup.org/>.

VI. OTHER REQUIREMENTS

As part of the application process, libraries will be asked to submit an approved internet use policy that meets the requirements of the Neighborhood Children's Internet Protection Act (NCIPA). An approved policy means one adopted by a library's Board of Trustees at a duly warned Board meeting. For an example of a policy that meets NCIPA requirements, see:
<http://www.libraries.vermont.gov/libraries/misc/NCIPASample.txt>.

If the library elects not to apply for a technical support grant, it must complete Item #11 of the grant application outlining how the library computers are/will be supported and maintained to guarantee reliable public access.

VII. FINAL REPORT

Each grant recipient will be required to submit a brief final report describing public access computing in the library in the year following receipt of grants funds.

VIII. TIMELINE

- Public libraries submit grant application by October 22, 2007.
- DOL issues grant approvals no later than November 1, 2007.
- Libraries purchase hardware/software with library funds and submit invoices for reimbursement of eligible purchases to DOL by December 15, 2007.
- Grant checks are sent to the libraries for hardware purchase reimbursement by December 31, 2007.
- Grant checks for technical support are sent to the libraries by December 31, 2007 (if applicable).
- Libraries submit final report detailing public access computing in the library no later than December 15, 2008.

APPLICATION CHECKLIST

Use the following checklist to ensure that the application is complete.

- Complete Application
 - Items #1 – #10a and #10b
 - Item #11 (only if applying for "Computer Only" funding)
- Required Attachments
 - Item #12, Approved Internet Use Policy
- Certification (Item #13) signed by Library Director, Library Board Chair, and (for municipal libraries) Appropriate Local Funding Authority

ORGANIZATION OF APPLICATION:

- Type on a single side of the page using 8½" by 11" paper
- No handwritten applications
- Submit 2 copies of the application and all attachments (1 original with signatures and 1 single-sided copy)

SUBMITTING THE APPLICATION:

Submit or postmark **NO LATER THAN October 22, 2007**

Send to:

Staying Connected Grant
c/o State Librarian's Office
State of Vermont Department of Libraries
109 State Street
Montpelier, VT 05609-0601

These Guidelines and Application are also available electronically at:
<http://www.libraries.vermont.gov/libraries/gates/gates.html>

For additional assistance or information not addressed here, contact your regional consultant (Rob Geiszler at 802-786-3839, email: rob.geiszler@mail.dol.state.vt.us; Amy Howlett at 802-463-0142, email: amy.howlett@mail.dol.state.vt.us; Michael Roche at 802-748-3428, email: michael.roche@mail.dol.state.vt.us), Sheila Kearns, Director of Library Information Technology, at 802-828-3261, email: sheila.kearns@mail.dol.state.vt.us; Marianne Kotch, Director of Public Library Support Services, at 802-828-2320, email: marianne.kotch@mail.dol.state.vt.us; Sybil Brigham McShane, State Librarian, at 802-828-3265, email: sybil.mcshane@mail.dol.state.vt.us



Bill & Melinda Gates Foundation "Staying Connected" Grant Application

Application Deadline: October 22, 2007 (Postmarked)
Submit 2 copies (1 original w/signatures and 1 copy)

1. LIBRARY INFORMATION

Library Name:		
Address:		
City, State, Zip:		Library Federal Employer ID#:
Phone: 802-	Fax: 802-	E-Mail:

Library Director:		
Phone: 802-	E-mail:	
Grant Contact person (if different from Library Director):		
Title:	Phone: 802-	E-mail:

2. Type of Public Library (check one)(see Guidelines):

Municipal
 Incorporated
 Combined Public/School (i.e. Community)

Meets "Minimum Standards for Vermont Public Libraries" (check one):

NO
 YES

501(c)(3) Tax Exempt Status as determined by the Internal Revenue Service (IRS) (check one):

NO
 YES (to verify IRS status, search for your library at: <http://apps.irs.gov/app/pub78>)

3. Type of Application (check one):

Computer Hardware and Technical Support or
 Computer Hardware only (Question #11 required)

4. Amount Requested (see Attachment A for eligible amounts):

\$ Computer Hardware and \$ Technical Support
 or \$ Computer Hardware Only

The following questions (#5-#9) reflect information you also report on your annual Public Library Report Form:

5. In a typical week, how many people use the library's public access computers for any reason (*to access the internet, word processing, etc.*)?

6. No. of computer workstations available for public access (*including those shared between staff and public*).

7. Approx. age of public access computer workstations:

_____ No. of public access workstations newer than 1 yr.

_____ No. 1-2 yrs. old

_____ No. 3-5 yrs. old

_____ No. older than 5 yrs.

8. Approx. No. of public access computer workstations to be replaced with "Staying Connected" funds:

9. Type of Internet Connection (*Check one*):

high speed (e.g. cable, ISDN, DSL, Frame Relay, satellite etc.)

dial-up

10a. Approx. amount of matching funds to be provided by the library? \$ _____ .

10b. Please describe the software programs and peripherals, the library plans to purchase as part of its match for this grant (*attach an additional page if necessary*):

11. Technical Support – please describe how your library will provide for technical support of public access computers (*answer ONLY if your library is applying for "computer only" funding*)(*attach an additional page if necessary*).

12. Attach approved Internet Use Policy.

13. CERTIFICATION

In making this application, we certify that:

- This library is a public library as defined by 22 VSA §101(B) - "established and maintained by a municipality or by a private association, corporation or group to provide basic library services free of charge to all residents of a municipality or a community and which receives its annual financial support in whole or in part from public funds."

- The information provided in this application is complete and accurate to the best of our knowledge.

- The grant funds received will be an incremental increase to other current and anticipated library funding and will not replace previously budgeted items.

- We understand that a brief final report is required and agree to submit in a timely fashion.

SIGNATURES:

Library Director

Signature: _____

Name (*please print*): _____ Date: _____

Chair, Library Board

Signature: _____

Name (*please print*): _____ Date: _____

Appropriate Local Funding Authority (*for municipal public libraries--Chair, Selectboard, Town or City Manager*)(*Town Clerk/Treasurer may NOT sign*).

Signature: _____

Name (*please print*): _____ Date: _____

Title: _____

ATTACHMENT A – Eligible Libraries and Grant Options/Amounts

Town where library is located	Library	2006 estimated population	Option #1 - Grant Amounts		or	Option #2 - Grant Amount	Qualifying Census Geography	Households: Median Household Income in 1999
			Computers	Technical Support				
TOWN	Library	Pop.	Computers	Technical Support	or	Computers Only		
ALBANY	Albany Town	838	\$1,000	\$250	or	\$1,250	Albany town	\$30,625
							Albany village	\$27,750
ALBURGH	Alburg Public	2,084	\$1,750	\$500	or	\$2,250	Alburg town	\$33,148
							Alburg village	\$30,536
ARLINGTON	Martha Canfield Memorial	3,703	\$2,500	\$750	or	\$3,250	Arlington CDP	\$32,321
BARRE	Aldrich Public & E. Barre Branch	17,155	\$4,000	\$1,250	or	\$5,250	Barre city	\$30,393
BARTON	Barton Public	1,560	\$1,750	\$500	or	\$2,250	Barton town	\$28,797
							Barton village	\$21,607
							Westmore town	\$27,375
BARTON/ORLEANS	Jones Memorial	2,537	\$2,500	\$750	or	\$3,250	Brownington town	\$29,667
							Orleans village	\$26,131
							Westmore town	\$27,375
BENNINGTON	Bennington Free	17,813	\$4,000	\$1,250	or	\$5,250	Bennington CDP	\$30,591
							Bennington town	\$33,706
							Woodford town	\$33,929
BRADFORD	Bradford Public	2,714	\$2,500	\$750	or	\$3,250	Bradford village	\$28,472
BRANDON	Brandon Free Public	5,556	\$3,250	\$1,000	or	\$4,250	Brandon CDP	\$34,609
BRATTLEBORO	Brooks Memorial	11,734	\$4,000	\$1,250	or	\$5,250	Brattleboro CDP	\$29,952
							Brattleboro town	\$31,997
BRIGHTON	Island Pond Public	1,333	\$1,750	\$500	or	\$2,250	Brighton town	\$26,932
							Island Pond CDP	\$25,547
BURKE, WEST	West Burke	373	\$1,000	\$250	or	\$1,250	West Burke village	\$25,000
BURLINGTON	Fletcher Free	38,358	\$4,000	\$1,250	or	\$5,250	Burlington city	\$33,070
CAMBRIDGE	Varnum Memorial	3,128	\$2,500	\$750	or	\$3,250	Cambridge village	\$31,250
CANAAN	Alice M. Ward Memorial	1,102	\$1,750	\$500	or	\$2,250	Canaan town	\$32,574
CAVENDISH	Cavendish Fletcher Community	1,556	\$1,750	\$500	or	\$2,250	Cavendish town	\$34,727
							Perkinsville village	\$22,708
CHELSEA	Chelsea Public	1,256	\$1,750	\$500	or	\$2,250	Chelsea town	\$32,024
CHESTER	Whiting	3,087	\$2,500	\$750	or	\$3,250	Chester-Chester Depot CDP	\$30,804
CORINTH	Blake Memorial	1,484	\$1,750	\$500	or	\$2,250	Corinth town	\$32,198
CRAFTSBURY	Craftsbury Public	1,132	\$1,750	\$500	or	\$2,250	Craftsbury town	\$34,453

ATTACHMENT A – Eligible Libraries and Grant Options/Amounts

<i>Town where library is located</i>		<i>2006 estimated population</i>	<i>Option #1 - Grant Amounts</i>		<i>or</i>	<i>Option #2 - Grant Amount</i>		
TOWN	Library	Pop.	Computers	Technical Support	or	Computers Only	Qualifying Census Geography	Households: Median Household Income in 1999
DERBY	Dailey Memorial	4,032	\$2,500	\$750	or	\$3,250	Derby Center village	\$27,865
DERBY LINE	Haskell Free	2,496	\$1,750	\$500	or	\$2,250	Derby Line village	\$33,966
ENOSBURG	Enosburgh Public	2,755	\$2,500	\$750	or	\$3,250	Enosburg Falls village	\$30,221
							Enosburg town	\$33,683
FAIR HAVEN	Fair Haven Free	2,960	\$2,500	\$750	or	\$3,250	Fair Haven CDP	\$33,563
							Fair Haven town	\$34,313
GLOVER	Glover Public	962	\$1,000	\$250	or	\$1,250	Glover town	\$33,403
GREENSBORO	Greensboro Free	791	\$1,000	\$250	or	\$1,250	Greensboro town	\$34,583
GROTON	Groton Free Public	980	\$1,000	\$250	or	\$1,250	Groton town	\$33,333
HANCOCK	Hancock Free Public	371	\$1,000	\$250	or	\$1,250	Hancock town	\$29,583
HARDWICK	Jeudevine Memorial	3,261	\$2,500	\$750	or	\$3,250	Hardwick town	\$33,636
HARTFORD	Hartford	4,869	\$2,500	\$750	or	\$3,250	White River Junction CDP	\$33,667
HARTFORD/QUECHEE	Quechee & Wilder Branch	5,202	\$3,250	\$1,000	or	\$4,250	White River Junction CDP	\$33,667
HARTFORD, WEST	West Hartford	751	\$1,000	\$250	or	\$1,250	White River Junction CDP	\$33,667
JAMAICA	Jamaica Memorial	919	\$1,000	\$250	or	\$1,250	Jamaica town	\$34,917
JOHNSON	Johnson Public	3,237	\$2,500	\$750	or	\$3,250	Johnson town	\$31,343
							Johnson village	\$23,846
LOWELL	Lowell Community	736	\$1,000	\$250	or	\$1,250	Lowell town	\$27,969
LUDLOW	Fletcher Memorial	2,700	\$2,500	\$750	or	\$3,250	Ludlow village	\$29,698
LUNENBURG	Alden Balch Memorial	1,309	\$1,750	\$500	or	\$2,250	Lunenburg town	\$28,802
LYNDON	Cobleigh Public	11,512	\$4,000	\$1,250	or	\$5,250	Lyndon town	\$32,946
							Lyndonville village	\$26,354
							Newark town	\$33,611
							Sheffield town	\$28,125
MIDDLEBURY	Ilsey Public & S. Partridge Branch	8,193	\$4,000	\$1,250	or	\$5,250	Middlebury CDP	\$34,599
MONTGOMERY	Montgomery Town	1,064	\$1,750	\$500	or	\$2,250	Montgomery town	\$33,958
MORRISTOWN	Morristown Centennial	5,550	\$3,250	\$1,000	or	\$4,250	Morristown town	\$33,359
							Morrisville village	\$27,969
NEWBURY	Tenney Memorial	1,145	\$1,750	\$500	or	\$2,250	Newbury town	\$32,721
							Newbury village	\$27,115

ATTACHMENT A – Eligible Libraries and Grant Options/Amounts

<i>Town where library is located</i>		<i>2006 estimated population</i>	<i>Option #1 - Grant Amounts</i>		<i>or</i>	<i>Option #2 - Grant Amount</i>		
TOWN	Library	Pop.	Computers	Technical Support	or	Computers Only	Qualifying Census Geography	Households: Median Household Income in 1999
NEWBURY/WELLS RIVER	Baldwin Memorial	1,054	\$1,750	\$500	or	\$2,250	Newbury town	\$32,721
							Wells River village	\$28,021
NEWPORT	Goodrich Memorial	7,179	\$3,250	\$1,000	or	\$4,250	Newport city	\$25,544
							Newport town	\$34,758
NORTHFIELD	Brown Public	5,810	\$3,250	\$1,000	or	\$4,250	Northfield village	\$33,348
POULTNEY	Poultney Public	3,566	\$2,500	\$750	or	\$3,250	Poultney town	\$31,711
							Poultney village	\$27,143
READSBORO	Readsboro Community	785	\$1,000	\$250	or	\$1,250	Readsboro town	\$35,000
RICHFORD	Arvin A. Brown Public	3,965	\$2,500	\$750	or	\$3,250	Richford town	\$28,125
ROCKINGHAM	Rockingham Free Public	5,076	\$3,250	\$1,000	or	\$4,250	Bellows Falls village	\$29,608
							Rockingham town	\$33,423
ROYALTON	Royalton Memorial	2,511	\$2,500	\$750	or	\$3,250	Royalton town	\$30,943
RUTLAND	Rutland Free	23,246	\$4,000	\$1,250	or	\$5,250	Rutland city	\$30,478
							Tinmouth town	\$32,604
SAINT JOHNSBURY	St. Johnsbury Athenaeum	7,556	\$4,000	\$1,250	or	\$5,250	St. Johnsbury town	\$29,269
SPRINGFIELD	Springfield Town	8,792	\$4,000	\$1,250	or	\$5,250	Springfield town	\$34,169
SWANTON	Swanton Public	6,472	\$3,250	\$1,000	or	\$4,250	Swanton village	\$34,153
TROY	Wm. & Lucy Rand Memorial	2,240	\$1,750	\$500	or	\$2,250	Jay town	\$32,321
							North Troy village	\$25,694
							Troy town	\$31,705
WARDSBORO	Wardsboro Free Public	901	\$1,000	\$250	or	\$1,250	Wardsboro town	\$35,000
WELLS	Wells Village	1,106	\$1,750	\$500	or	\$2,250	Wells town	\$32,361
WHITINGHAM	Whitingham Free Public	1,455	\$1,750	\$500	or	\$2,250	Jacksonville village	\$33,438
WINDSOR	Windsor Public	3,696	\$2,500	\$750	or	\$3,250	Windsor town	\$33,815
WINOOSKI	Winooski Memorial	6,318	\$3,250	\$1,000	or	\$4,250	Winooski city	\$30,592
WOLCOTT	G. M. Kelley Community	1,692	\$1,750	\$500	or	\$2,250	Wolcott town	\$34,760

Source: US Census Bureau. Census 2000. Table DP-3. Profile of Selected Economic Characteristics: 2000:

<http://censtats.census.gov/pub/Profiles.shtml>

<http://crs.uvm.edu/census/2000dps/>

CDP=Census Designated Place

Attachment B

Index of Computer Service Professionals 2007

The Vermont Department of Libraries is always looking to improve the availability of technological assistance to all of the libraries in the State. Hoping to compile a list of businesses which are willing to give special consideration to our libraries, we requested information of 16 businesses in Vermont and New Hampshire which are serving at least one Vermont library. Phone calls were made to each business, with a questionnaire sent to those businesses indicating a willingness to participate. 10 businesses sent back the completed questionnaire:

VENDOR

	Detailed Information
▪ Dewyea Consulting	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#One
▪ FixPC	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Two
▪ Henderson Computing	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Three
▪ PC Assistant, LLC	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Four
▪ Southern Vermont Computer Services, Inc.	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Five
▪ The Tech Group	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Six
▪ Tim King	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Seven
▪ Universal Micro Systems, Inc.	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Eight
▪ Vermont Panurgy Corp.	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Nine
▪ Vermouth Computers	http://www.libraries.vermont.gov/libraries/gates/techsupport.htm#Ten

Please be sure to give consideration to all of the businesses represented in this sample!

Participants were not required to provide all of the information to be included on the list. We attempted to be as comprehensive as possible, so some of the questions may not apply to every one of the businesses. Nonetheless, they were asked to provide as much information as possible.

Electronic version available at:

<http://www.libraries.vermont.gov/libraries/gates/techsupport.htm>.