

Testimony on Technology submitted to Denise Hersey & Maria Avery on 5/18/22

Lyman Ross, Systems Librarian: lross@uvm.edu

Aaron Nichols, Access & Media Services Librarian: aaron.nichols@uvm.edu

What library systems are currently in place at your library?

- ILLiad for ILL
- Book Scanners
- Voyager is our ILS
- Springshare products (Content management system)
- SFX (for serials)
- Drupal for our website
- ISlandora- Digital Collections
- ArchivesSpace- used for special collections finding aids
- EZProxy
- Primo- discovery layer
- MySQL Server
- Pharos- printing
- Omeka
- For staff: Virtual desktops, on campus provided VMWare infrastructure, and secure LINUX terminals (Open Sense Solutions) for the public. Also a variety of applications for Windows and MacIntosh computers for staff.
- Virtual server (we get this from the University)

Do you have staff responsible for supporting technology in your library? What position in your library is responsible for technology? One FTE or a percentage of an FTE?

The UVM Libraries has 4.5 FTE in direct support of technology. 4 employees support the technology needs of the Howe Library and the Silver Special Collections library. The remaining .5 FTE is allocated to support of Dana Medical Library.

What are your technology needs? What support do you need? In what areas could you grow?

- Would like to support Controlled Digital Lending.
- More support for the Center for Digital Initiatives and digitization projects.
- Better Discovery layer on website (i.e. Blacklight)

How have your technology needs or systems changed in lieu of the COVID-19 pandemic?

- With a large move to remote work, we had to deploy a lot of Webcams for staff and set up remote desktops (in particular for folx who work closely with Voyager).
- The University provided and supports Microsoft Teams.

Additional Comments:

There are some services only available to affiliates of the University. Our ILL system, Iliad, for example, is only available to affiliates. Similarly, remote (off campus) access to our digital collections are only available to current UVM affiliates.