Edge Action Plan

Early draft from the Martha Canfield Library, Arlington, VT

Librarian Phyllis Skidmore is working with the board to align Edge action items with the MCL strategic plan. She reviewed the assessment data, and chose action items under all three areas for the board to consider.

Community Value

Indicator Action item Last activity Status

1.1 Provide structured and regularly scheduled classes on basic computer skills to promote digital literacy in your community.

1.1 Provide structured and regularly scheduled classes on Internet searching skills to promote digital literacy in your community.

1.1 Provide structured and regularly scheduled classes on digital privacy and security to encourage good digital safety practices among your patrons.

3.2 Provide a collection of online links to local, state, and federal eGovernment resources to support the use of public technology for eGovernment services.

Engaging the Community

Indicator Action item Last activity Status

4.3 Survey patrons annually about public technology use and outcomes in workforce development

4.3 Survey patrons annually about public technology use and outcomes in eGovernment

4.3 Survey patrons annually about public technology use and outcomes in Education

4.3 Survey patrons annually about public technology use and outcomes in Health & Wellness

Organizational Management

Indicator Action item Last activity Status

7.1 Implement a security policy that ensures patron privacy and minimizes risk to the security of patron data.

8.2 Add technology competencies and responsibilities to job descriptions for public services staff.