

Thank you to all of the information service providers below who are working together with the library community to better serve the global information community through the COVID-19 pandemic

Provider	Provider's Response to COVID-19	Added/Updated By	Date Added/Updated
Annual Reviews	Temporarily removing access control to content on Monday, March 13 https://annualreviewsnews.org/2020/03/13/annual-reviews-removes-access-control-in-response-to-covid-19-pandemic/	Sharla Lair LYRASIS	3.13.20 20
JoVE	Temporary free access of Science Education videos through June 15 for STEM teaching	Sharla Lair LYRASIS	3.13.20 20
Docuseek	Has worked out an arrangement with its distribution partners, Bullfrog Films and Icarus Films, to make any of their titles on Docuseek available for educational streaming, at no charge, as long as the school has a legally-acquired copy of the title (any format), through June 30. Contact Docuseek if there are Docuseek titles from other distributors (e.g. Kartemquin, First Run, National Film Board) that you have a hard copy of and your faculty want to use in remote teaching during this period.	Sharla Lair LYRASIS	3.13.20 20
BioOne	In collaboration with the Association of Research Libraries, BioOne and our publishers have made articles related to coronavirus in the following journals available via open access through 2020	Sharla Lair LYRASIS	3.13.20 20
Clarivate Analytics	We take our global citizenship role very seriously and our response includes the launch of a global resource site (https://clarivate.com/coronavirus-resources/?utm_campaign=EM_COVID-19_Announcement_XBU_Global_2020_HTML&utm_medium=email&utm_source=Eloqua&elqTrackId=01faaa50dd3e47b0b64ff6cfd2129fea&elq=79b89fd3330b475f8bf27ab9b5ca050d&elqaid=8521&elqat=1&elqCampaignId=4380) as well as a Chinese language site (http://clarivate.com.cn/coronavirus-resources/?utm_campaign=EM_COVID-19_Announcement_XBU_Global_2020_HTML&utm_medium=email&utm_source=Eloqua&elqTrackId=263bc205a58540fea396227ac27019fc&elq=79b89fd3330b475f8bf27ab9b5ca050d&elqaid=8521&elqat=1&elqCampaignId=4380) to help medical researchers and healthcare professionals access the world's leading research and late-breaking news around the coronaviruses. We also contributed to the	Sharla Lair LYRASIS	3.14.20 20

	Wuhan University Fighting COVID-19 Fund in support of local hospitals.		
Elsevier	<p>Elsevier gives full access to its content on its COVID-19 Information Center for PubMed Central and other public health databases to accelerate fight against coronavirus</p> <p>Elsevier Textbooks freely available on multiple platforms. ScienceDirect Textbooks: The 256 textbooks currently on ScienceDirect will be automatically entitled to all active ScienceDirect customers (including those journals customers who do not currently have books) for a period of 90 days. Users accessing ScienceDirect through IP or remote access will be able to use these books while campuses are closed. Access the title list here (expected to be updated by end of day Wednesday, March 18).</p> <p>VitalSource and Elsevier Partner to Provide ebook Access to Students To assist students at disrupted semester-calendar schools who are losing access to course materials due to COVID-19 campus closures, VitalSource has been joined by publishers and partners to offer free access to ebooks to students whose classes have moved online from March 16 through May 25, 2020. Students will be able to access the expansive catalog of ebooks from participating publishers through the VitalSource Bookshelf app effective immediately.</p>	<p>Sharla Lair LYRASIS</p> <p>Lene Ottesen UiT The Arctic University of Norway</p>	3.14.20 20
ProQuest	<p>Unlimited Access to Ebook Central Holdings - https://www.proquest.com/blog/pqblog/2020/Coronavirus-Impacted-Libraries-Get-Unlimited-Access-to-Ebook-Central.html</p>	Sharla Lair LYRASIS	3.15.20 20
Wiley	<p>For the Education Community: As a growing number of schools are being affected by COVID-19, Wiley is aiming to ensure instructors who need to teach remotely have the necessary tools to help their students. Beginning today, instructors without an adopted online learning solution, such as WileyPLUS, Knewton Alta or zyBooks, can receive free access for their students for the remainder of the Spring 2020 term. Instructors teaching at impacted institutions can request access to WileyPLUS or Knewton Alta here (https://secure.wiley.com/COVID19OpenWPAccess); instructors looking for zyBooks access can apply here (https://www.zybooks.com/). For current WileyPLUS and Knewton Alta instructors, Customer Success Specialists are equipped to provide additional support, including extension of due dates, adjusting assignments or increasing the capacity to work remotely. https://newsroom.wiley.com/press-release/all-corporate-news/wiley-opens-access-support-educators-researchers-professionals-amid?elq_mid=43423&elq_cid=16633593-Customer%20%28covering%20AT%29%20Impacted%20by%20Coronavirus_202003_W9Z2J</p>	Sharla Lair LYRASIS	3.15.20 20

<p>SoftChalk</p>	<p>SoftChalk, the education company that provides the premier online lesson creation and student interaction tool, is offering assistance to academic institutions and organizations to help educators meet the demands created by school closings and the temporary shift to online course delivery during the COVID-19 threat.</p> <p>SoftChalk is offering free access to SoftChalk Cloud from now through May 31, 2020 to anyone who may need it to quickly and easily create online lessons and course materials for delivery to students.</p> <p>How To Quickly Get Started With SoftChalk</p> <p>Go here to open your free account: https://info.softchalk.com/extended-softchalk-cloud-trial?utm_campaign=General&utm_source=hs_email&utm_medium=email&utm_content=84696227&hsenc=p2ANqtz-_wNgplG8kAtpbnrN0lmyLpmUaZPjJfDt17aY-vMBNZ-RlyOgi00Qh87AcjKgRfxw62lZZplWc4wVVCx4r9sf-1GPXvbg&_hsmi=84696227</p> <p>Get started by reviewing our Video Tutorials. (This short introduction to creating an online lesson is a good place to start)</p> <p>Refer to our Quick Start Guide for any additional assistance Our Support Team is ready to provide assistance as needed.</p> <p>Why We're Doing This</p> <p>We're educators first and we want to help our fellow educators however we can. Maintaining normalcy is important in such uncertain times. SoftChalk can help you quickly adapt to these new physical limitations and the need to deliver remote instruction to your students.</p> <p>We want to be part of the solution, however possible. What Happens After May 31st?</p> <p>First, you won't be charged for anything without your explicit permission after this date. You have our word. We'll reassess and determine if this deadline should be extended.</p> <p>For our existing customers already using SoftChalk Cloud, please feel free to reach out to us at learnmore@softchalk.com for ways we can continue to support you at this time.</p> <p>Should you have any questions or concerns, please let us know.</p>	<p>Sharla Lair</p>	<p>3.15.20 20</p>
<p>Macmillan Learning</p>	<p>Contact: https://twitter.com/MacmillanLearn/status/1238437403817316352?s=20</p> <p>If your school is transitioning from in-person to online classes b/c #COVID19 we're here for you. Our #edtech</p>	<p>Sharla Lair LYRASIS</p>	<p>3.15.20 20</p>

	tools - LaunchPad, Sapling, Flipt, iClicker & Lab Sims - are free this semester until July 1 for impacted customers using our print books. Contact your rep for details.		
Lumen Open Education Resources	<p>CONTACT: support@lumenlearning.com</p> <p>Amid all this disruption and uncertainty, the Lumen Learning Team stands ready to assist with any rapid transition institutions and educators may be making to online learning, in order to reduce risk and slow the pace of transmission.</p> <p>Lumen courseware is designed to help at-risk students succeed in digital environments, and we want to make our learning tools and team readily available wherever we may be helpful. We're taking the following steps to help institutions resolve problems and get students through this term successfully.</p> <p>Live classes may shift to Lumen Waymaker or OHM courseware at no cost for the remainder of the term. For faculty members seeking a well-designed digital alternative or supplement to their current textbook, Lumen courseware may be a good fit. Course set-up is simple, and faculty can be ready to teach the same day they make the change. We also provide free services to support a successful transition. Learn More.</p> <p>To support professional development, we're introducing a series of short videos about effective digital teaching and learning using Lumen courseware. We'll begin sharing them later this week on Lumen's blog. Topics include:</p> <ul style="list-style-type: none"> Setting up your course in the LMS Engaging students in virtual environments Staying connected to students at a distance Helping students become self-directed learners And more! <p>Lumen's outstanding Support Team is available to assist with any needs. Reach out with support needs and general questions, including help for instructional designers, LMS administrators and others working with faculty to switch modalities using our courseware. Send a message to support@lumenlearning.com or schedule an Office Hours appointment for live virtual support.</p> <p>Lumen Community Slack can connect you with the Lumen Team, as well as faculty using Lumen courseware and other members of our community. Use this form to request an invitation to this collaboration tool.</p> <p>Please reach out if the Lumen Team may be of help in any way possible during this period.</p> <p>https://lumenlearning.com/ceo-message-lumen-stands-ready-to-help/</p>	Sharla Lair LYRASIS	3.15.20 20
	Please email nerdpower@berkeley.edu with updates or post new offers to VideoLib or to subscribe to VideoLib. For	Sharla Lair LYRASIS	3.15.20 20

	<p>virtual instruction, VideoLib always recommends assigning streaming videos to students outside of virtual lectures.</p> <p>Thanks to all the vendor/distributors who are making these special accommodations during this challenging time. I appreciate how complex it is to make these accommodations for most distributors, from a financial, logistical and contractual perspective. It is so comforting and inspiring to see this outpouring of support from the distributors.</p> <p>Special thanks to Carolyn Faber, Media Preservation and Digitization Librarian at Flaxman Library, School of the Art Institute of Chicago for sharing their spreadsheet which helped tremendously.</p> <p>Gisèle Tanasse Film & Media Services Librarian Media Resources Center University of California, Berkeley</p>		
<p>EBSCO (EIS)</p>	<p>EBSCO, like many organizations, is paying close attention to the continuously evolving news regarding COVID-19, including recommendations from the CDC and WHO about traveling, social distancing and quarantines.</p> <p>This message is specific to our subscription services (print journals & magazines, e-journals and e-packages). We have in place a contingency plan that allows us to continue subscription service operations in case our on-site operations are interrupted by government-mandated quarantines or COVID-19 outbreaks in our primary service location. However, we need your help to facilitate this plan. Receiving and Sending Renewals, Invoices & Other Information to EBSCO</p> <p>Should we need to close our main operations facility for an extended period of time, employees will be able to work remotely. Due to the increased possibility that we may have to engage our remote work plan, we are asking all of our customers to consider electronic means of communication and of receiving and submitting documents such as invoices and renewal lists. If you are already doing this – thank you! If not, please keep reading for the options available to you.</p> <p>E-mail and phone communication for day-to-day concerns should not be interrupted. Our Customer Service Team is prepared to work remotely. EBSCO also offers the option of using our Customer Service Portal in EBSCONET, which allows you to communicate directly with your assigned EBSCO representative.</p> <p>For subscription renewals, customers have the following options:</p>		<p>3.15.20 20</p>

	<p>Work your renewal online via EBSCONET. Your account must be set up for this functionality, but we can set you up quickly upon request – just ask your Customer Service Representative.</p> <p>Receive your renewal list in PDF/Excel format rather than paper. This can also be requested via your Customer Service Representative.</p> <p>If you are not already receiving invoices via email for your EBSCO subscriptions, you can request this change via your Accounts Receivable Representative or your Customer Service Representative. In the event that EBSCO's on-site subscription operations are interrupted, and EBSCO moves to a contingency plan, the delivery of paper invoices may be delayed or interrupted.</p>		
Hoopla (Midwest Tape)	<p>Many libraries are going to be closed to the public for at least two weeks. There is a chance this could extend well beyond two weeks. As libraries cope with supplying patrons with digital content, we approached Midwest Tape about arranging for temporary Hoopla contracts for libraries (particularly public libraries) who have never used Hoopla in the past but would like to divert financial resources to it while they are not making physical material purchases.</p> <p>The Hoopla implementation/rollout period would also be expedited. The only downside here is that subscribing libraries would not receive a physical marketing kit to distribute to patrons at launch.</p> <p>Contracts would be for 6 months instead of the customary 24, but libraries can cancel at any time with 60-days' notice.</p>	Phillip Berg MAIN phillip.berg@mainlib.org	3.16.20 20
Springer Nature	<p>The latest coronavirus research and news items are freely available from Springer Nature. This material is authoritative and could help on a broad scale. The landing pages for this open content are:</p> <p>Nature collection: https://www.nature.com/collections/hajgidghjb</p> <p>Springer collection: https://www.springernature.com/gp/researchers/campaigns/coronavirus</p> <p>Users will be logged in for 90 days after their initial authentication.</p>	Jason Friedman CRKN jfriedman@crkn.ca	3.19.20 20
McGraw-Hill Education	<p>Core digital learning platforms, McGraw-Hill Connect and ALEKS, are available for free to any student and instructor who needs it for the remainder of this Spring 2020 term.</p> <p>https://www.mheducation.com/highered/support/connect/how-to-move-your-course-online</p>	Amy Pawlowski OhioLINK amy@ohiolink.edu	3.16.20 20
Kanopy	<p>With the support of select content partners like First Run Features, Samuel Goldwyn, Collective Eye Films, FilmRise, Films We Like, Media Education Foundation and NYX and more, Kanopy has put together a collection of (15 films, to start) that your campus can watch at no cost for the next 30</p>	SCELC Library Consortium jason@scelc.org	3.16.20 20

	days (through April 12). PDF with links to the Films: http://bit.ly/KanopyFreeCOVID-19		
Vital Source	VitalSource and Publishers to Provide Free Access to eTextbooks to Students Affected by COVID-19 Campus Closures https://www.businesswire.com/news/home/20200316005263/en/VitalSource-Publishers-Provide-Free-Access-eTextbooks-Students	Sharla Lair LYRASIS	3.16.20 20
Cengage	For US colleges experiencing unplanned, mid-semester impacts due to COVID-19, Cengage is offering students free access to all our digital platforms and 14,000 ebooks through Cengage Unlimited , for the remainder of this semester. https://www.cengage.com/help/covid-19/covid-19.html ; LINK TO FACULTY-FACING FORM to "be connected with a Cengage representative... [for] ...more information on how Cengage can help support student access to course materials during this term and provide services to transition to online teaching" https://info.cengage.com/LP=5086	SCELC Library Consortium jason@scelc.org	3.17.20 20
Redshelf	RedShelf Responds: Providing students simple access to eBooks during complicated times, In collaboration with the academic publishing community, RedShelf is providing students with free, convenient access to their learning materials. Students need to create a free log-in to access. https://studentresponse.redshelf.com/	Butler University Library jraye@butler.edu	3.17.20 20
Cambridge University Press	Cambridge University Press is making higher education textbooks in HTML format free to access online during the coronavirus outbreak. Over 700 textbooks , published and currently available, on Cambridge Core are available regardless of whether textbooks were previously purchased. Free access is available until the end of May 2020. https://www.cambridge.org/core/what-we-publish/textbooks ; existing Cambridge Core customers can request free access to a collection of reference works for libraries during the same period, including all of the Cambridge Histories, Cambridge Companions, and Cambridge Elements. Existing customers should contact their regular library sales representative to make a request.	SCELC Library Consortium jason@scelc.org	3.17.20 20
Duke University Press	They are extending grace access for content hosted on both of their platforms (read.dukeupress.edu and projecteuclid.org) through the end of May for their existing customers. As courses transition to online, we can provide 90 days of complimentary electronic access to course materials. Contact orders@dukeupress.edu . They are partnering with EBSCO and ProQuest to allow multi-user access through mid-June to all e-books purchased on their platforms. Read ProQuest's statement: https://www.proquest.com/blog/pqblog/2020/Coronavirus-	Sharla Lair LYRASIS	3.18.20 20

	<p>Impacted-Libraries-Get-Unlimited-Access-to-Ebook-Central.html</p> <p>They would like to share their reading lists (https://www.dukeupress.edu/Explore-Subjects/Syllabi), which offer free content (included is Navigating the Threat of Pandemic - https://www.dukeupress.edu/Explore-Subjects/Syllabi/Navigating-Pandemic-Syllabus).</p> <p>They provide remote access options on both of their content platforms. If you would like to set this up, please contact their Customer Relations team at orders@dukeupress.edu.</p>		
University of Michigan Press	<p>University of Michigan Press will make all content in the University of Michigan Press Ebook Collection (UMP EBC) free-to-read for the remainder of the academic term.</p> <p>Beginning on Friday, March 20, access restrictions will be removed for all 1,150+ titles in the UMP EBC until the end of April 2020. The UMP EBC contains the Press's scholarly output published since 2012 as well as new books and older titles as they are digitized. Note they will be free-to-read, not to download, during this time.</p>	Sharla Lair LYRASIS	3.18.20 20
MIT Press	<p>The MIT Press is offering libraries complimentary access to its catalog of eBooks on MIT Press Direct through the end of May 2020 to support faculty and students who are working and learning remotely. To receive free access to more than 2,770 MIT Press eBooks via MIT Press Direct, librarians may complete this webform: https://docs.google.com/forms/d/e/1FAIpQLSeCLefapICjng_6lHQVRigNvzjZCPMKaRHQqPqdE9A5T0WkoA/viewform?usp=sf_link or reach out to Emily Farrell, Library Sales Executive, efarre@mit.edu.</p>	Sharla Lair LYRASIS	3.18.20 20
Ohio State University Press	<p>For the duration of this crisis, all Ohio State University Press monographs, and the linguistics textbook language files, will be open and free to use through the Ohio State University Libraries' Institutional Repository, The Knowledge Bank (https://kb.osu.edu/).</p>	Sharla Lair LYRASIS	3.18.20 20
Project MUSE	<p>Project MUSE is pleased to support its participating publishers in making scholarly content temporarily available for free on their platform. MUSE expects to announce additional participants and will continually update the list of publishers offering free access to content on this webpage: https://about.muse.jhu.edu/resources/freeresourcescovid19/.</p>	Sharla Lair LYRASIS	3.18.20 20
Cochrane	<p>From next week the Cochrane Library will be temporarily unrestricted for everyone in every country of the world. Cochrane is taking this unprecedented move to ensure that all Cochrane evidence is accessible for all those involved in combating the pandemic and its effects on public health.</p>	from Cochrane Admin post shared via Expertsearchi ng listserv	3.18.20 20

American Medical Association	JAMA and related AMA journals related information is now open access at: https://jamanetwork.com/journals/jama/pages/coronavirus-alert	Linda Wobbe SCELC	3.18.20 20
Wolters Kluwer	To help, Wolters Kluwer has a dedicated resource page where you can find a range of curated information and resources from our product portfolio that we have opened access to for the medical community during this time. We're updating these pages regularly with new resources, so please bookmark the links and share with your colleagues and patrons. Wolters Kluwer COVID-19 (Coronavirus) Resources: http://healthclarity.wolterskluwer.com/coronavirus-resources.html Ovid's COVID-19 Toolkit for Clinicians: http://tools.ovid.com/coronavirus/? UptoDate product related information is now open access at: https://www.uptodate.com/contents/coronavirus-disease-2019-covid-19#H4014462337	Linda Wobbe SCELC	3.18.20 20
JSTOR	First, we are expediting the release of a new set of 26 journal archives in Public Health https://about.jstor.org/l/public-health/ , making them openly accessible through June 30, 2020. For participating academic institutions that currently license some, but not all, JSTOR Archive and Primary Source collections, we will turn on access to all unlicensed collections at no cost. We are working with publishers to make more than 20,000 books available at no charge for JSTOR-participating academic institutions and secondary schools that do not participate in our books program. The number of books available through this effort is growing daily as more publishers opt in. Further details about this program, participating publishers, and links to other useful resources can be found at https://about.jstor.org/covid19/	Linda Wobbe SCELC	3.18.20 20
Emerald	We do have some content related to Coronavirus and epidemics management in general. These resources are now, and have been, freely available to everyone, and are most easily found at: https://www.emeraldgrouppublishing.com/promo/coronaviruses.htm	Linda Wobbe SCELC	3.18.20 20
Taylor & Francis	Coronavirus reading list open access content: https://newsroom.taylorandfrancisgroup.com/coronavirus-reading-list/	Linda Wobbe SCELC	3.18.20 20
Springer Nature	Remote access to Springer Nature content. To make remote access easier Springer Nature will soon keep users logged in for 90 days after their initial authentication. Publisher will keep the 90-day period under review and will update customers of any change. In parallel, publisher is exploring new methods of access and will be piloting Google Scholar Universal CASA for remote access across multiple devices. We have made available for free all relevant research we have published and continue to	Pim Slot SURFmarket	3.19.20 20

	publish, and are strongly urging our authors submitting articles related to this emergency to share underlying datasets relating to the outbreak as rapidly and widely as possible. SpringerNature continues to work with global organisations to support the sharing of relevant research and data and are a signatory on the Wellcome Trust consensus statement, Sharing research data and findings relevant to the novel coronavirus (COVID-19) outbreak, as well as supporting the initiative from the White House Office of Science and Technology to make all relevant global research, and data, available in one place. Publisher also has a role to play providing good, fact-based journalistic and opinion content on this fast-moving public health issues in Nature (for researchers and research leaders) and Scientific American (for the broader public).		
Karger	Karger is making all published Coronavirus / COVID-19 articles freely available until the end of 2020, in order to support current research initiatives and community health. To make them easy to find, they have been grouped in a "Coronavirus Topic Article Package", which can be found through the following link: https://www.karger.com/Tap/Home/278492	Pim Slot SURFmarket	3.19.20 20
HeinOnline	Offering free campus-wide and remote access options to HeinOnline Academic for the remainder of the current semester and all of next semester. Activate access here: mailto:marketing@wshein.com?subject=Activate%20Complimentary%20Access%20to%20HeinOnline%20Academic&body=Hello%2C%0A%0A%20would%20like%20to%20activate%20the%20free%20access%20to%20HeinOnline%20Academic%20for%20my%20institution.%0A%0AUniversity%20Name%3A%0ACampus%20IP%20Range(s)%3A%0AProxy%20Server%3A%20%0A%0APromo%20Code%3A%20HOLAREMOTE20	Sharla Lair LYRISIS	3.19.20 20
Mary Ann Liebert	Liebert has made, and will continue to make, all of their COVID-19 research content available for free https://home.liebertpub.com/lpages/-coronavirus-science-backed-research/250/	Ans ter Woerds SURFmarket	3.20.20 20
Bloomsbury Digital Resources	As we all work together through an unprecedented situation, Bloomsbury Digital Resources, would like to help the library and educational community in any way we can. Our resources are now available upon request through the end of May 2020, at no cost or obligation and on an unlimited access basis. Should you wish to enable access for your institution, please email us at the addresses below: America: OnlineSalesUS@bloomsbury.com , UK, Europe, Middle East, Africa: OnlineSalesUK@bloomsbury.com , Australia and New Zealand, Asia, India: OnlineSalesANZ@bloomsbury.com . In addition to access, we will provide links to all resources that allow faculty to make the best use of the content, particularly for online courses. These include links to lesson plans, teaching	Ans ter Woerds SURFmarket	3.20.20 20

	tools, and featured content that we've created to provide a pathway into the resource.		
Dimensions	<p>All relevant content on COVID-19 from the Dimensions platform is being made available as a single export file, updated daily.</p> <p>The file is available: As a Google Sheet & as an Excel file hosted on figshare: https://www.dimensions.ai/news/dimensions-is-facilitating-access-to-covid-19-research/ The file contains the details of (and links to) all relevant publications, data sets and clinical trials. The content has been exported from Dimensions using a query in the openly accessible Dimensions application, which you can access here: https://covid-19.dimensions.ai/ Stats as of 18 March: publications: 2956 trials: 570 datasets: 23 Dimensions is updated once every 24 hours, so the latest research can be viewed alongside existing information. With its range of research outputs including datasets and clinical trials, both of which are just as important as journal articles in the face of a potential pandemic, Dimensions is a one-stop shop for all COVID-19 related information.</p>	Linda Wobbe SCELC	3.20.20 20
CNKI	<p>CNKI OA platform for all literatures published regarding COVID-19 Chinese version- http://cajn.cnki.net/gzbd/brief/Default.aspx English version- http://en.gzbd.cnki.net/GZBT/brief/Default.aspx "This platform aims to fight against the epidemic as soon as possible, and to facilitate the wide spread of research achievements across China and the world. It divides the research results of COVID-19 into 6 stages: Pathogeny, Prevention, Diagnosis, Treatment, Prognosis and Nursing. The cost for open access publication and related services will be completely covered by our company."</p>	Jack Hyland at IReL	Fri 20 Mar 2020